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2016

2016-2017 Library Annual Report

Armacost Library

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ARMACOST LIBRARY

Annual Report 2016-2017

The mission of the Armacost Library at the University of Redlands is to support the teaching, research and learning goals of the University community by providing access to information resources in various formats and by promoting lifelong learning skills to identify, find, evaluate, use and communicate information that reflects a commitment to academic rigor and a better understanding of our world.

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From the Director – Shana Higgins

The Armacost Library, the 'learning commons' of the University, supports the mission of the University of Redlands to "foster a community of scholars…to embrace a reflective understanding of our world" proceeding "from information to insight, from knowledge to meaning." Through our strategic plan (2015-2020) we are supporting these goals.

Learning Technologies Initiative The learning technologies initiative aims to modernize the library's technological infrastructure to enable better support for campus teaching and learning.

Library, Information Literacy and/in Curricular Innovation (LILCI) The LILCI initiative aims to strengthen collaborations with disciplinary faculty, and coordinate the library's information literacy outcomes with relevant campus and disciplinary competencies, including the North Star institutional plan, program learning outcomes, the College of Arts & Sciences Liberal Arts Inquiry (LAI) general education model, AAC&U Essential Learning Outcomes, and WASC Core Competencies.

Redlands Open Scholarship Enterprise (ROSE) The ROSE initiative seeks to stimulate scholarship by increasing awareness of the open access (OA) movement and the wealth of available open educational resources, and by providing OA publishing opportunities through InSPIRe, the campus institutional repository.

Space Initiative The goal of the space initiative is to compile recommendations to realize the vision of an Armacost Library Learning Commons that meets the teaching and learning needs of the University community and supports the workflows of library employees.

During the AY 2016-2017, we made great strides in realizing the goals of our initiatives, two in particular. The Learning Technologies Initiative transitioned into a year-long implementation project, as we prepared for and migrated our integrated library system (ILS) to a new platform. All members of Armacost Library faculty and staff were involved in one or more implementation teams: Fulfillment & User Services (FUSE), Acquisitions & Resource Management (ARM), and Primo (the public-facing discovery layer).

We celebrated a successful migration to our new systems, ExLibris Alma/Primo on June 29, 2017. Pictured below, celebrating the first book checked out in new system.

The Space Initiative team's research and recommendations were incorporated into the University-wide Learning Commons Working Group, as we began to imagine how to realize the Learning Commons vision of the North Star 2020 strategic plan.

By the Numbers

Collection

The library houses more than 397,997 volumes

E-Books

Armacost Library users have over 417,269 eBooks available to them.

LINK+

Borrowed: 1,107

Loaned: 2,643

**Not full year - Link+ was discontinued in May 2017 due to compatibility issues.

Library Website Sessions

158,255

Average duration

9:57 min.

people

Annual Gate Count

164,974

Interlibrary Loan Transactions

Borrowed: 1,648*

Loaned: 882*

*Books, media, articles, etc.

Library Exhibits for 2016-17

Summer 2016: - "Find Your Place in the World" – a highlight of upcoming May Travel Courses.

Fall 2016: - Banned Books Week

- Sculpture and 2D Art Exhibit (Renee Azenaro's class)

Spring 2017: - Race on Campus Conference

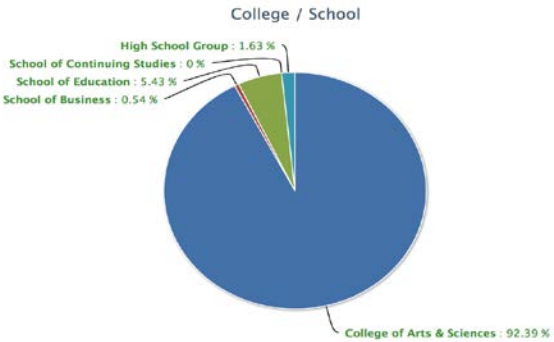
teaching & learning

"Information literacy is the set of integrated abilities encompassing the reflective discovery of information, the understanding of how information is produced and valued, and the use of information in creating new knowledge and participating ethically in communities of learning."

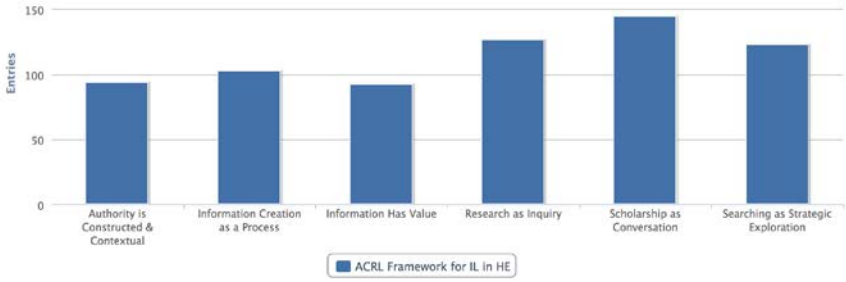
2,835 students instructed	↓	4% down from last year
1,068 reference & research consultations	↓	43% down from last year*
189 instruction sessions	↓	4% down from last year

*Factors contributing to a significant drop in reference and research consultations: loss of a library block in Moodle courses that facilitated student access to relevant subject librarians; and fewer staff & librarians = fewer collaborations that lead to reference and research consultations.

Who did we teach (audience/academic unit)?



What did we teach (concepts)?



ALURA This year's winners for the library's 9th Annual Armacost Library Undergraduate Research Awards were Benjamin Purper and Amy Whitter. Amy's paper won for STEM disciplines and Benjamin's won for Art, Humanities and Social Sciences.

InSPIRe@Redlands

Institutional Scholarly Publication and Information Repository

InSPIRe serves as both a library archive and publisher of university-related artifacts. This includes scholarship, creative work, special collections, and event material. As technologies expand and reshape the boundaries of scholarship, the Armacost Library will continue to work with researchers and artists to preserve and promote their work in ways that align with our professional values.

Contents are discoverable when searching major search engines like Google, and since its launch in the fall of 2013 InSPIRe has received worldwide attention. While nearly half of all downloads came from the United States, over one-quarter of downloads came from the United Kingdom, India, China, Canada, Philippines, Japan, Germany, Russian Federation, Netherlands, and France combined.

Once again, the Dene L. O'Connor's *Solid Waste Collection Vehicle Route Optimization for the City of Redlands, California* was the most downloaded paper with over 2500 downloads. The United States and India alone accounted for nearly half of all downloads.

Papers to Date	Full Text Downloads	International Visits to Site
805	29,036	175

Noteworthy Journal Acquisitions

Advanced Biosystems
Animation
Anthropocene Review
Conflict Management and Peace Science
A Current Bibliography on African Affairs
Educational Policy
Emerging Adulthood
Emotion Review
Empirical Studies of the Arts
Environment and Behavior
Gender, Technology and Development
Global Journal of Emerging Market Economies
Hispanic Journal of Behavioral Sciences
International Journal of Cultural Studies
International Journal of Maritime History
International Social Work
Perception
Policy Futures in Education
Political Insight
Sociology of Race and Ethnicity

Subscriptions Review

In Spring 2017, facing a reduced budget for AY 2017-2018, Armacost Library faculty reviewed for cost and use (cost-per-use), amongst other factors, our stand alone journal subscriptions, two "big deal" journal packages (Sage Premier, Wiley Database Model), and subscriptions we receive at a discount through SCELC (Statewide California Electronic Library Consortium). Our review resulted in canceling subscriptions to two databases and 70 journals. Learn more about our review and decisions here: https://library.redlands.edu/journalreview2017. Armacost librarians review continuing resources on an annual basis with the goal of effectively supporting curriculum across the University.

Armacost Library's New Integrated Library System (ILS) is here

June 29, 2017, marked the launch of our new integrated library system, featuring a new search interface benefiting all library users, as well as a complete overhaul of our operations and behind-the-scenes technology infrastructure. This was the most significant milestone in an infrastructure project that the library has been undertaking in multiple phases over a three-year period, working closely with ITS, the Provost's Office and Budget and Finance. In the first phase, we evaluated the library's aging technology infrastructure, drafted a strategic plan to track our progress, and formed the partnerships we'd need for the successful implementation of a new system. During the second phase, we researched the library systems marketplace, put out a competitive RFP and negotiated a contract for our new system (Ex Libris Alma/Primo). In the third phase, we worked with Ex Libris to migrate our data and settings to the new system over a six-month period. All library employees committed to serving together on project teams, where we made key decisions about how we would use the new system and pored over hours of videos and technical documentation. The fourth phase, post-implementation, is still underway, as we continue to reimagine our processes and apply what we have learned to empower a new generation of students and researchers!

Library Gets New Elevator

The Armacost Building's north elevator rehab project was completed this year and our new elevator is working beautifully. The project began in December 2016 and was completed March of 2017.

university involvement

Committee

Debbie Alban
Learning Commons Working Group

Trisha Aurelio
URSAA Executive Board

URSAA Social Committee

Wellness Program Advisory Committee

Les Canterbury
Faculty Athletic Committee

Faculty Review Committee

Lua Gregory
CAS Curriculum Committee

Learning Commons Working Group

Acquisitions/Resource Mgmt. Facilitator

Janelle Julagay
Academic Technology User Group

Educational Assessment Committee

PRIMO Transition Team

School of Bus. Dean's Search Committee

WASC Interim Report Working Group

Paige Mann
ALURA Selection Committee

FUSE Team

Sanjeet Mann
Academic Technology User Group

administration, staff, & library faculty

Administration

Shana Higgins
Interim Director, Interdisciplinary & Area Studies Librarian

Debbie Alban
Department Coordinator

Staff

Trisha Aurelio (’90)
Technical Services Supervisor

Rebecca Clayton (’14)
Acquisitions and Cataloging Assistant

Gerry Collins
Night Supervisor

Emily Croft
Acquisitions and Government Documents Assistant

Susan La Rose
Electronic Resources Assistant

Eugenia Livingston
Circulation Assistant

Jessica Macias
Reserves Assistant

Sandi Richey
Circulation Supervisor

Librarians

Les Canterbury
Natural Sciences and Collection Development Librarian

Lua Gregory (’05)
Education, Humanities and First-Year Experience Librarian

Janelle Julagay
Business and Online Learning Librarian

Bill Kennedy (’76)
Humanities and Access Services Librarian

Paige Mann (’95)
STEM & Scholarly Communications Librarian

Sanjeet Mann
Arts and Systems Librarian

library spotlight

Presentations & Publications

Gregory, L., & Higgins, S. (2017). Reorienting an information literacy program toward social justice: Mapping the core values of librarianship to the ACRL Framework. *Communications in Information Literacy, (11)*1, 42-54.

Gregory, L., & Higgins, S. (2016, October). *Mapping our values across the curriculum: A social justice oriented program at a liberal arts university.* Presentation for the European Conference on Information Literacy, Prague, Czech Republic.

Canterbury, L. (2016, September). *Scholarship on the Finns in North America… and some memoirs*. Paper presented at Finn Forum XI: Transnational Finnish Mobilities, Turku, Finland.

UNIVERSITY OF Redlands
Armacost Library

Everything you need for a better future and success has already been written.

And guess what? All you have to do is go to the library.

–Henri Frederic Amiel

For information about the Armacost Library or to become a supporter, please contact:

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PHOTOGRAPHY
Courtesy of Debbie Alban and University of Redlands Visual Assets

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